

# DIGITAL BANKING UPGRADE

## CONSUMER FIRST TIME LOGIN INSTRUCTIONS

Following the Digital Banking upgrade, follow the instructions below to login for the first time. You will also need to follow these steps anytime you use a new device to login. Note that these instructions are for current online banking users only.

1. Navigate to [www.web5.com](http://www.web5.com) and look for the Login box on the top right hand side of the page, or you can follow these steps to login directly from the app.
2. Enter your current online banking username and password.
3. Review and accept the new terms and conditions.
4. Next, enter your date of birth and the zip code of your primary physical address (not your PO Box, if it is different).
5. Select email, voice or text message to receive a one-time security code. If the information shown in this menu is incorrect, contact us at 800.696.9401.
6. Finally, select your existing username from the dropdown and create a new password.

